



**entrust**  
Freight Agencies Pte Ltd

EFA strives to consistently out perform in its market sector to achieve the strategic and financial objectives of its valued customers by offering diverse logistic solutions and client driven solutions.

**Entrust Freight Agencies is  
a One-Stop Total Logistics Solutions Provider.**



*“Always customer focused,  
our personal approach to individual requirements,  
continual investment and  
refusal to accept traditional shipping &  
forwarding practices”*

# Company Profile



Entrust Freight Agencies was established in 2012. Started off as a neutral NVOCC (Non-Vessel Operating Common Carrier) company and took advantage of Singapore's well-developed port infrastructure and good geographical location as a world best trans-shipment hub to handle any world-wide shipments to and from Singapore.

Entrust Freight is an one-stop diverse shipping company. Always customer focused, our personal approach to individual requirements, continual investment and refusal to accept traditional shipping & forwarding practices have provided a benchmark to which we constantly aspire throughout our organization.

Our team consists of graduates in International Freight Management accredited by the International Federation of Freight Forwarders Association (FIATA) and the local Singapore Logistics Association (SLA).

As a NVOCC (Non-Vessel Operating Common Carrier), We have built up our own consolidated shipments to many destinations worldwide. Consequently, we have been able to obtain special FCL rates and container free usage from leasing company and having our own fleet of container equipments. Thus, we are able to provide better services and rates to our customer. We also provide air freight forwarding services to enhance our profile as a one-stop total logistics solutions provider for our customers.

Other services like Air/Sea freight forwarding, custom clearance, warehousing distribution, transportation, door to door services, Personal effects, Handling of fine arts, projects shipments, Exhibition clearance, etc. Entrust Freight Agencies is positioned to be a major player in the regional market and strives to provide our customers with excellent services.



## Our Services

Entrust Freight Agencies aims to provide custom-made solutions to support our clients' business requirements by offering a wealth of talent and knowledge at your disposal. Our people will listen and understand your business and work with you as a team ensuring our mutual success.

# Air Freight



**At Entrust Freight,** we take care of every step of the delivery process to ensure your shipment is in good hands.

## **Our services include:**

- Worldwide import and export of air cargo
- Packing & Packaging of general and hazardous Personal Effects/ Household Goods
- Marine Insurance
- Fumigation
- Customs Clearance
- Arranging and preparing of Certificate of Origin
- Handling of L/C shipments

## **Entrust Freight Air-Consol**

With our wide-ranging portfolio of services under Entrust Freight Air-Consol, you now have greater flexibility in areas such as service and tariffs, providing options that will suit all your airfreight consignments perfectly.

## **Entrust Freight Air-Charter**

Your unique shipment requires our special attention. We offer three different freight choices that are guaranteed to suit your needs. We organizes dedicated freighter aircraft flights that are customized to meet your exact requirements.

Entrust Freight Charter's specialty is in heavy goods. This service matches the right aircraft for your shipment, thus saving you costs while taking excellent care of your cargo.

**Entrust Freight Express** caters for shipments that are on a tight timeline. We assure you delivery or collection within 24 hours for the fastest transit time.

**Entrust Freight Sea-Air** combines ocean freight's cost-effectiveness and airfreight's speed to give you the perfect solution when you need faster transit times and airfreight is too expensive. We also provide additional services such as custom brokerage, tracking and tracing via EDI for immediate monitoring, thus ensuring that your shipment is right on schedule.

# Sea Freight



**Entrust Freight** offers a wide range of freight services and international logistic solutions. We understand that each delivery is precious and take special care to ensure professional handling of all cargo.

By leveraging the latest technology and our long-standing partnerships, we raise your business' competitiveness with maximum flexibility, fast turnaround time and cost-efficient pricing while maintaining our high performance standards.

## **Our services include:**

- Packing & Packaging of general and hazardous Personal Effects/ Household Goods
- Marine Insurance
- Fumigation
- Customs Clearance
- Handling of L/C shipments and drafting for shipping documents
- World wide import & export Seafreight consolidation services
- LCL (Less than container load)
- FCL (Full container load) of dangerous / hazardous shipments
- Door to Door services
- Break bulk & Conventional / RORO (Roll On/Roll Off) shipments
- Over-sized - Special Equipments containers
- Reefer shipments
- Buyer's consolidations
- Trans loading of containers in Free-Trade Zone warehouses in Singapore, Port Klang and Malaysia

# Land Freight



**Entrust Freight** is a full-service provider in the logistics sector. In today's fast-paced, technology-driven world, we engineer the best possible solutions for goods and material flow on behalf of our clients.

**Entrust Freight's logistics management system** includes warehousing, value-added services, international and domestic transport and state-of-the-art information technology. Our sophisticated logistics system handles inventory management, order processing order picking, labeling, track and trace and cost-cutting-transport mode selection.

We also take pride in our door-to-door delivery service that is designed to boost efficiency and minimize costs to your business.

In addition, Entrust Freight provides all the logistical support our clients need to supply today's global markets with maximum service at minimum cost.

## **Our services include:**

- 6 Tons to 10 tons lorry with/without canopy & tailgate (1.5 ton) truck
- Prime movers for 20/40 footers with/without tri axle chasis
- Prime movers with low bed chasis for special equipments containers such as flat rack/open top/over sized/weight cargo
- Arranging of cranes with operating supervisor
- Police escort for over-sized /weight cargo
- Sale of used GP (general purpose) containers
- Containers depot / yard
- Local delivery and distributions

# Warehouse & Distribution



We offer our clients the option of temporary and permanent storage, both inside and outside Free Trade Zones (FTZ). For selected transshipment cargo via Singapore, we liaise with the Port of Authority of Singapore (PSA) to provide arrangements for full container loads inside our FTZ area with free storage within the port.

**Temporary storage** is also available for all shipment types, and allows for full distribution locally and/or re-export internationally via Singapore. All cargo handling are managed according to each client's instructions.

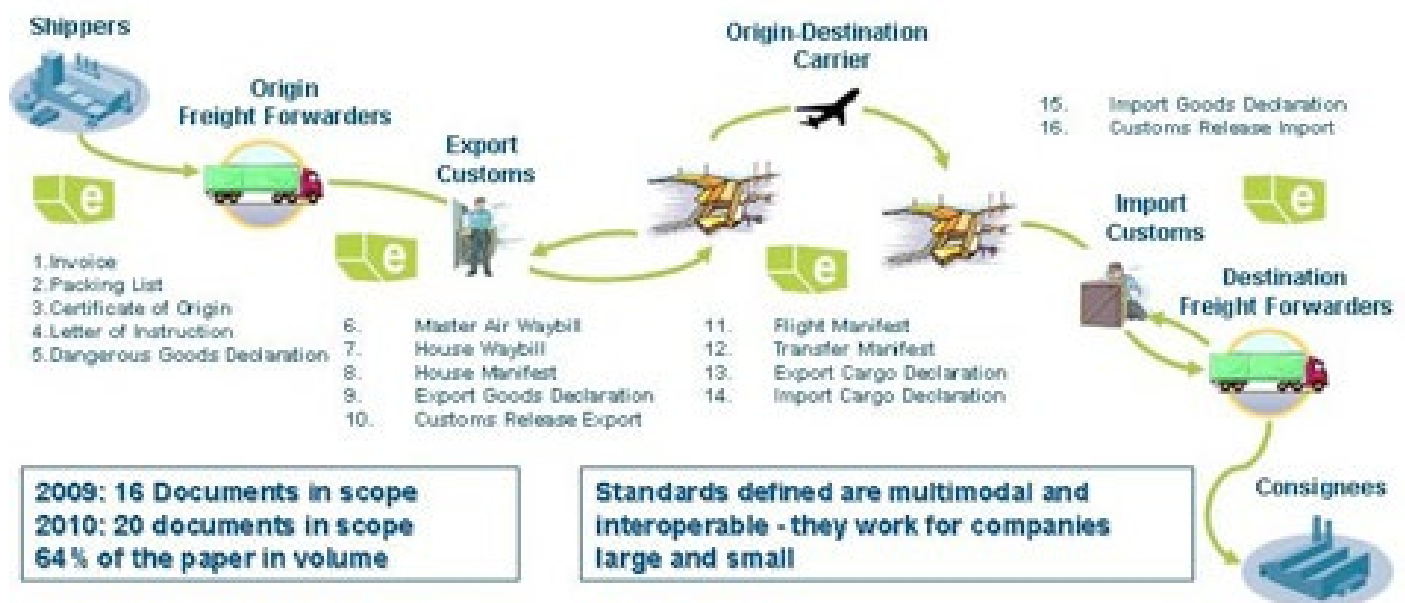
**With our extensive experience,** worldwide network of modern warehouse and associated facilities, and an up-to-date computerized system, all goods are carefully tracked and distributed in precise accordance with our clients' schedule, assuring you of on-time deliveries every time.

## **Our services include:**

- Providing storage for general/hazardous cargo in Free Trade zone/ Bonded commercial or approved dangerous goods warehouses
- Stuffing & unstuffing- loading & unloading
- Labeling & Bar coding
- Packing & Packaging
- Palletizing
- Tally & stock take of inventory
- Inventory reports
- Custom inspections
- Arranging storage for Dutiable cargo in Bonded warehouse
- Import /export / transshipments( Multi countries ) Consolidations
- Contracted Supply Chain management



# Documentations



**Export and import** documentation can be complex and daunting.

At Entrust Freight we have an experienced in-house team to deal with all aspects of import and export documentation and customs clearance for your business.

For companies who prefer to outsource their export requirements, we act directly as your export department offering customized solutions to meet the requests of your business and clients, thereby reducing your overheads and staffing needs. As experts in shipping, we offer our professional advice and service, giving a single point of contact for yourself and your consignee.

## **Our services include:**

- Preparation and submission of documentation against letters of credit/bank collections
- Preparation of insurance certificates
- Certificates of origin
- Issuing in house bills of lading
- Worldwide courier service for documentation
- Specialist documentation as required

At Entrust Freight, customer service is paramount to our operations. We make sure you are kept up-to-date at each stage of your shipment, giving you the added assurance of knowing where your cargo is at all times.

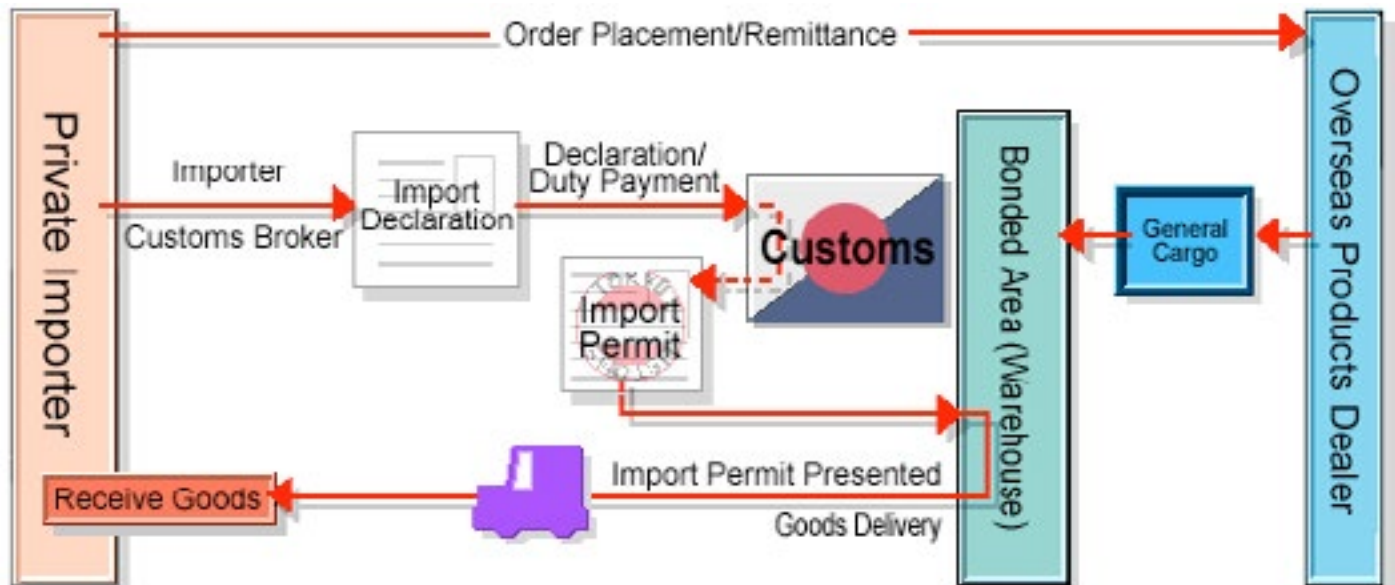
# Project Management



Backed by its experienced project teams worldwide, the **Entrust Freight Organization** is one of the few internally operating transport and logistics/providers that offer sophisticated logistics monitoring and management systems up to the final destination.



# Additional Services



## Online customs clearance

Customs clearance is an important aspect of any shipment. At Entrust Freight, we offer our customers the option to complete their forms online. Our site simplifies complicated forms and guides you through each step of the way, thus offering you a hassle-free submission process and reducing precious time spent on paperwork.

## Insurance coverage

Entrust Freight employs comprehensive freight insurance which protects all our shipments against loss, damage or theft and covers all items during transit at land, sea or air. This is an add-on option that is available to all our clients and is especially recommended for fragile or costly items.

## Packings

At Entrust Freight, we care that your goods arrive in tip-top condition. As such, we offer freight-appropriate packing material such as boxes, bubble wrap, foam padding and pallets (for bulky items) at a small cost to make sure that your shipment is well-protected during shipping.

## Fumigation

Entrust Freight engages in good biosafety practices. We fumigate all freight containers and shipments that contain wood packing material such as pallets and crates to guard against disease, pests and other undesirable organisms.

# Contact Us



*At Entrust Freight, we make it our mission to deliver your cargo.  
From simple packages to large container loads, nothing is too small or too big for us to handle.*



**For more information, about how we can support your business,  
please contact us at [www.entrustfreight.com.sg](http://www.entrustfreight.com.sg)**

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